

2024 Year Model Scooters & Motorcycles

1-Year Parts Replacement Warranty

Warranty Policy:

Welcome to the Freedom Family! We are happy you chose to be a part of our rapidly growing family of owners. We take great pride in the craftsmanship of your scooter/motorcycle & provide a 1-year from date of purchase (unlimited miles) parts warranty. Rest easy, you are in good hands with America's best dealer network providing proper care to your scooter/motorcycle!

Our warranty is NOT transferable and is only valid to the original purchaser, who must purchase through an Authorized Freedom Dealer. Our authorized dealers are professionally trained to maintain your scooter/motorcycle.

Our Warranty covers manufacturing defects, not general wear & tear of the scooter/motorcycle.

For this reason, we STRONGLY advise following all proper maintenance schedules as listed in your owner's manual.

The first service is the single most important service in the life of a scooter/motorcycle. We REQUIRE your first oil change & inspection at 300 miles. It is at this first service that the dealer will inspect the scooter/motorcycle for any premature wear. Should you choose to forego this maintenance schedule, we will no longer provide warranty coverage for your scooter/motorcycle. It is critical your first inspection is performed on time. This first service will be charged in the form of labor & any parts used (such as fluids, etc.) are at your expense. Periodic service, inspection, and related costs are considered regular maintenance which is your responsibility & is not considered part of the warranty.

<u>Scooter/motorcycle engines require a minimum of 87 octane.</u> The good news is they get exceptional gas mileage, so it is a minor expense for superior performance!

We strongly advise utilizing ethanol free (100% gas) fuel, especially those owners who will only occasionally use your scooter/motorcycle or winterize your scooter/motorcycle for extended months, as ethanol is hygroscopic and absorbs water from air.

You must maintain a record of the scooter/motorcyle's maintenance history; this will be required information to provide when submitting a warranty claim through our authorized dealer network.

<u>Warranty replacement parts will be provided at no charge to the customer.</u> Freedom parts must be used in the repair, no exceptions. Any implied warranty of merchantability and fitness for a particular purpose shall be limited to the duration of this written warranty.

Freedom does not allow any person/dealer to create any other warranty, obligation, or liability in connection with our product line. Any additional warranty or coverage plans you purchase are between you & that personal/company.

What is not covered:

- *Any damage resulting from Aftermarket (Non-Genuine) components or their installation, as these may lead to increased wear & tear of your scooter/motorcycle.
- *Any damage resulting from failure to follow Freedom break-in procedures & maintenance schedule.
- *Consumable/Wearable Replacement Parts. (See parts not covered list on page 3.)
- *Damage resulting from using any person other an Authorized Dealer for repairs or maintenance.
- *Damage resulting from Racing, Rally or Operation of the scooter/motorcycle in which it was not designed for. (Offroad use.)
- *Overload damage done to the scooter/motorcycle. (Carrying more weight capacity than specified by the GVWR. GVWR is the amount of total weight the scooter/motorcycle is designed to carry including passengers, fluids, fuel & factory accessories.)
- *Commercial use of the scooter/motorcycle. We do not warranty the scooter/motorcycle if being used as a rental, as a delivery vehicle, etc.
- *Damage resulting from the installation or modification with performance components.
- *Damage by Acts of Nature, Acts of God. Hail, Wind, Water, etc. This includes bubbling, fading, oxidizing, chipping, cracking, peeling, tearing, rust, corrosion, and other forms of deterioration from the elements.
- *Any Engine Noise, Vibration, Rattle or Seepages that do not affect performance.
- *Any damage due to improper driving, storage, parking, towing or transportation.
- *Any damage by theft, collision, or unavoidable disaster.

- *Any damage done by external contaminants. (Oil, Smoke, Salt, Moisture, etc)
- *Batteries are covered for 30 days from date of purchase.
- *Freedom does not cover rental costs, loss of pay, loss of business, hotels, meals, drinks, or vacation costs.
- *Shipping damage, if applicable, must be immediately the day of the delivery.

Parts not covered under this warranty:

- Air Filter
- Battery (Past 30 days from date of purchase.)
- Body Parts (fenders, covers, housings, etc.)
- Brake Pads
- Brake Shoes
- Cables
- Clutch
- Drive Belt/Chain
- Fluids
- Fuel Filter
- Fuses
- Hardware (Bolts/Screws)
- Light Bulbs
- Mirrors
- Rollers
- Seat/ Seat Foam
- Sidestand or Centerstand Spring
- Spark Plug
- Speedometer Cable
- Throttle Cable
- Throttle Grips
- Tires
- Transmission Parts
- Valve Stems
- Variator/ Variator Guides
- Removal of the catalytic converter or any factory emissions components WILL VOID this warranty.